

TERRELL  
CITIZENS UNIVERSITY  
(TCU)



An engaging seven week program promoting citizens awareness of the City of Terrell government services and processes.

August 12, 2010 – September 23, 2010

Hal Richards, Mayor  
Sandra Wilson, Council Member, District 2  
Ricky Jordan, Deputy Mayor Pro-Tem, District 3  
Jack Jones, Council Member, District 4  
Don Thurman, Mayor Pro-Tem, District 5

Torry Edwards, City Manager  
Mike Sims, Assistant City Manager  
Carol Holland, Director of Human Resources

Questions please call 972-551-6600 ext: 253  
Email [cholland@cityofterrell.org](mailto:cholland@cityofterrell.org)

# TERRELL CITIZENS UNIVERSITY (TCU)

## APPLICATION

The City of Terrell is seeking applicants to participate in Terrell Citizens University – An engaging program designed to promote citizens awareness of City of Terrell government services and knowledge of city processes and procedures.

**\*\*\*\* APPLICATION DEADLINE: June 4, 2010 \*\*\*\***

**Class Date & Time: Thursdays 6:30 p.m. – 8:30 p.m.**

### Class Schedule

<u>Date</u>	<u>Tentative Topics</u>
1. August 12, 2010	Orientation
2. August 19, 2010	Tour of City Facilities
3. August 26, 2010	Growth Management
4. September 2, 2010	Terrell Case Study/ Retail Leakage Analysis
5. September 9, 2010	City Government/Public Safety
6. September 16, 2010	Code Enforcement Process
7. September 23, 2010	Graduation

All classes held at City of Terrell Service Center  
400 Industrial Boulevard Terrell, Texas 75160

Applicant Name \_\_\_\_\_ Date \_\_\_\_\_  
(Please Print)

## Application

Acceptance into Terrell Citizens University seven week program is based on a subjective assessment of the information each applicant provides in this application, therefore, it is critically important to complete each line of the application.

One goal of Terrell Citizens University is to assemble a diverse group of individuals with a common interest of "building a better community" consequently, this application seeks data on age and race/ethnicity.

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Please type or print legibly

**Return completed application to: City of Terrell, attn: Carol Holland  
P.O. Box 310, Terrell, Texas 75160 by June 4, 2010**

### 1. Personal Data

Name: Mr. Ms. (Please circle appropriate title)

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Last Name	First	Middle
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Home Address:

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Street Number	City	State	Zip Code
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Home Phone ( ) \_\_\_\_\_ Cell/Business Phone \_\_\_\_\_

Fax \_\_\_\_\_ Email Address \_\_\_\_\_

Mailing Address (if different from home address)

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Street Address                      City                      State                      Zip code

2. Race/Ethnicity (please mark appropriate line)

- \_\_\_\_\_ Caucasian
- \_\_\_\_\_ African American
- \_\_\_\_\_ Hispanic
- \_\_\_\_\_ Asian/Pacific Islander
- \_\_\_\_\_ Other

3. Age Range

- \_\_\_\_\_ 18 to 24
- \_\_\_\_\_ 25 to 35
- \_\_\_\_\_ 36 to 45
- \_\_\_\_\_ 46 to 55
- \_\_\_\_\_ 56 to 65
- \_\_\_\_\_ 66 plus

4. Other Personal information you wish to share:

5. Education (please check appropriate level)

\_\_\_\_\_ High School Graduate/GED

\_\_\_\_\_ College hours or Bachelor's Degree

\_\_\_\_\_ Post Graduate, Master Degree or Doctoral Degree

6. Employment – please detail the following:

Current Position:

Responsibilities:

Length of employment:

7. Community Involvement (if new resident in Terrell, detail community involvement in last place of residence)

8. What are your expectations from participating in this program?

9. From your perspective, what are the three (3) pressing challenges/issues facing the City of Terrell today?

10. Any additional comments you wish to share.

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Applicant Signature

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Date

# Terrell Citizens University Evaluation Form

Please circle one of the following for each statement

Please return to Carol Holland upon completion

1=Strongly Agree 2=Agree 3=Unsure 4=Strongly Disagree 5=Disagree

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 1. The TCU program met my expectations.  | 1 | 2 | 3 | 4 | 5 |
| 2. The information presented by the TCU<br>was valuable.                                       | 1 | 2 | 3 | 4 | 5 |
| 3. The course materials were helpful.  | 1 | 2 | 3 | 4 | 5 |
| 4. The program was well structured.  | 1 | 2 | 3 | 4 | 5 |
| 5. The methods used were appropriate to<br>Present the information.                            | 1 | 2 | 3 | 4 | 5 |
| 6. The program pace was to fast.   | 1 | 2 | 3 | 4 | 5 |
| 7. Seven classes are not sufficient to cover<br>City departments.                              | 1 | 2 | 3 | 4 | 5 |
| 8. Evenings are the best time for TCU.   | 1 | 2 | 3 | 4 | 5 |
| 9. I felt my questions were fully answered.  | 1 | 2 | 3 | 4 | 5 |
| 10. Overall, TCU was valuable to me.   | 1 | 2 | 3 | 4 | 5 |
| 11. I would recommend TCU to others.   | 1 | 2 | 3 | 4 | 5 |
| 12. How did you find out about this program<br>(i.e., newspaper, walk in, word of mouth, etc)? | 1 | 2 | 3 | 4 | 5 |

13. Please rank the classes in helping you to understand city government:

1= Very Helpful 2=Helpful 3=Somewhat Helpful 4=Not Helpful

*If you did not attend a class, please mark "x"*

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- |                                      |   |   |   |   |
|--------------------------------------|---|---|---|---|
| 1. Orientation                       | 1 | 2 | 3 | 4 |
| 2. Tour of City facilities           | 1 | 2 | 3 | 4 |
| 3. Growth Management                 | 1 | 2 | 3 | 4 |
| 4. Terrell case study/retail leakage | 1 | 2 | 3 | 4 |
| 5. City Government/Public Safety     | 1 | 2 | 3 | 4 |
| 6. Graduation                        | 1 | 2 | 3 | 4 |

14. City of Terrell topics not covered that I would like to know more about include:

15. Two things I like best about TCU:

16. The two things I would change about this program are:

Special Comments

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Signature (optional)